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BEFORE THE POSTAL RATE COMMISSION OFF.CT OF THE COMMISSION

POSTAL RATE AND FEE CHANGES, 1997 : DOCKET NO. R97-1

DIRECT TESTIMONY OF STEPHEN E. SELLICK ON BEHALF OF **UNITED PARCEL SERVICE**

TABLE OF CONTENTS

| | <u> </u> | <u>ye</u> |
|------------|---|------------|
| INTRODUC | TION | 1 |
| PURPOSE (| OF TESTIMONY | 2 |
| MODS-BASI | ED ALLOCATION OF MAIL PROCESSING COSTS | 3 |
| A. | Mr. Degen's MODS-Based Approach Is An Improvement Over Past Practice | 4 |
| В. | The Criticisms of MODS Piece Handling Data Do Not Apply to Mr. Degen's Use of MODS Workhours Data | 1 |
| C. | Mr. Degen's Distribution Method Should Be Used With Minor Modifications | 2 |
| BASE YEAR | R AND TEST YEAR COST CALCULATIONS | 5 |
| PRIORITY N | MAIL PROCESSING COST DIFFERENCES BY SHAPE | 8 |
| | ATION OF DBMC NON-TRANSPORTATION COSTS N OUTGOING OPERATIONS1 | 9 |
| SUMMARY | OF CONCLUSIONS 2 | <u>'</u> 1 |

LIST OF TABLES

| Table 1 | Comparison of Key Elements: LIOCATT versus Postal Service Proposal | 7 |
|---------|--|----|
| Table 2 | BY 1996 Volume Variable Cost Segment 3.1 Costs by Subclass | 14 |
| Table 3 | BY 1996 Volume Variable Costs by Subclass | 16 |
| Table 4 | Test Year 1998 Volume Variable Costs by Subclass | 17 |
| Table 5 | Mail Processing Costs by Shape for Priority Mail (TY 1998) Mail Processing Labor Costs 100% Attributable | 19 |
| Table 6 | Parcel Post Costs Excluded from DBMC Avoided Cost Calculation | 21 |

BEFORE THE POSTAL RATE COMMISSION

| POSTAL | RATE | AND | FEE | CHANGES, | 1997 |
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DOCKET NO. R97-1

DIRECT TESTIMONY OF STEPHEN E. SELLICK ON BEHALF OF UNITED PARCEL SERVICE

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INTRODUCTION

My name is Stephen E. Sellick. I am an Associate at Putnam, Hayes

& Bartlett, Inc. ("PHB"), an economic and management consulting firm with offices 3 in Washington, D.C.; Cambridge, Massachusetts; Los Angeles and Palo Alto, 4 California; a New Zealand subsidiary with offices in Auckland and Wellington; an 5 6 Australian subsidiary with offices in Melbourne and Sydney; and a United Kingdom affiliate, Putnam, Hayes & Bartlett Ltd., with offices in London. I am located in 7 PHB's Washington, D.C., office, 1776 Eye Street, N.W., Washington, D.C. 20006. 8 I have more than eight years of consulting experience, including a 9 wide range of assignments in regulatory economics, cost accounting, and financial 10 analysis of regulated industries. In addition, I have extensive experience in 11 environmental litigation, including projects dealing with the allocation of common 12 13 costs.

Postal Service ("Postal Service") costing issues since 1990. In Docket No. R90-1 and again in Docket No. R94-1, I assisted Dr. George R. Hall in the preparation of testimony regarding the attributable costs of Parcel Post, Priority Mail, and Express Mail. In Docket No. R94-1, I assisted Dr. Colin C. Blaydon in the preparation of analyses and testimony concerning the treatment of mixed mail costs in the In-Office Cost System ("IOCS"). In Docket No. MC95-1, I assisted Ralph L. Luciani in the preparation of analyses and testimony regarding the costs associated with parcels handled by the Postal Service in First Class and Standard (A) Mail and in supplemental testimony regarding rate design for Standard Mail (A) parcels.

Since 1995 I have visited and observed the operations of a number of Postal Service facilities, including the Washington, D.C., BMC on two different occasions, a Sectional Center Facility, two Processing and Distribution Centers, two Associate Offices/Delivery Units, a HASP (Hub and Spoke Project) facility, and an Airport Mail Center.

I hold a B.S. in Economics from the University of Pennsylvania's Wharton School of Business and an M.A. in Public Policy Studies from the University of Chicago.

PURPOSE OF TESTIMONY

I have been asked to review those aspects of the costing proposals of the Postal Service which are discussed below. In so doing, I reviewed the testimony and workpapers of Postal Service witnesses Degen (USPS-T-12),

| 1 | Alexandrovich (USPS-T-5), Moden (USPS-T-4), Patelunas (USPS-T-15), Crum |
|----------|---|
| 2 | (USPS-T- 28), Bradley (USPS-T-14), and Daniel (USPS-T-29). |
| 3 | My testimony provides the following: |
| 4 | 1. An examination of Mr. Degen's Management Operating Data |
| 5 | System-based ("MODS") costing changes to Cost Segment 3, and suggested |
| 6 | revisions. |
| 7 | 2. A recalculation of base year and test year costs under 100 |
| 8 | percent mail processing labor cost variability as recommended by UPS witness |
| 9 | Kevin Neels (UPS-T-1). |
| 10 | 3. A calculation of the mail processing unit cost differences |
| 11 | between Priority Mail flats and Priority Mail parcels. UPS witness Ralph L. Luciani |
| 12 | (UPS-T-3) uses this cost differential to develop a Priority Mail parcel surcharge. |
| 13 | 4. The identification of the costs of certain Parcel Post operations |
| 14 | which are then used by Mr. Luciani to calculate a more appropriate DBMC |
| 15 | discount. |
| 16 17 | MODS-BASED ALLOCATION OF MAIL PROCESSING COSTS |
| 18 | The Postal Service presents two witnesses who address mail |
| 19 | processing labor costs in Cost Segment 3: Mr. Degen (USPS-T-12) and Dr. |
| 20 | Bradley (USPS-T-14). These two witnesses address entirely separate aspects of |
| 21 | this subject; Mr. Degen's testimony deals with how to distribute mail processing |

labor costs among the subclasses of mail, while Dr. Bradley testifies about the degree to which mail processing labor costs are variable and therefore attributable.

In my testimony, I address only the subject covered by Mr. Degen, the distribution of costs to subclasses of mail.¹ Specifically, I discuss why Mr. Degen's approach represents an improvement over past practice. I also explain why criticisms of MODS piece handling data applicable to Dr. Bradley's analysis do not affect Mr. Degen's methodology, which uses MODS workhours data to distribute those costs found to be attributable. Finally, I recommend that, with minor programming modifications, Mr. Degen's approach to distributing mail processing labor costs to each mail subclass be adopted by the Commission.

A. Mr. Degen's MODS-Based Approach Is An Improvement Over Past Practice.

Mr. Degen's approach to distributing attributable mail processing labor costs to subclasses is an improvement over past Postal Service and Commission practice in two important respects: (1) it links the distribution of mixed mail and "overhead" (not handling mail) costs with the operational characteristics of mail processing; and (2) it incorporates information on the contents of items (e.g., sacks, bundles, trays, and pallets) and containers more completely into the distribution of mixed mail costs. I discuss each of these improvements in turn.

In previous cases, the Postal Service has relied on IOCS and LIOCATT (a series of Postal Service computer programs) to distribute attributable

^{1.} Dr. Neels addresses Dr. Bradley's testimony.

mail processing costs for clerks and mailhandlers by subclass. IOCS is a work sampling system which estimates the proportion of time clerks and mailhandlers spend on different activities associated with the processing of each type of mail and providing each type of special service. The time proportions are then used to distribute attributable in-office costs to subclasses of mail and special services.

IOCS observations can be "direct" or "mixed." Direct observations are recorded when the IOCS data collector observes an employee handling (a) a single piece of mail; (b) an item or container that contains only one subclass of mail ("identical" items and containers); or (c) a sufficiently random non-identical item by recording the subclass of the top piece using the "top piece rule." Mixed tallies are those observations in which the employee is engaged in an activity involving a mixture of different classes or shapes of mail. Mixed mail tallies include uncounted items and containers as well as "working but not handling mail" observations.

IOCS also records "overhead" tallies, which are observations when the employee is on break, clocking in or clocking out, or moving empty equipment.

The LIOCATT procedure formerly used by the Postal Service distributed the costs associated with mixed mail to the subclasses of mail in proportion to the class and shape distribution of direct mail tallies. LIOCATT accomplished this process through cost pools ("strata") grouped by CAG and Basic Function.² Overhead costs were then distributed to subclasses of mail in proportion to the final distribution of direct and mixed mail costs.

^{2.} CAG stands for Cost Ascertainment Group, a classification of facilities based on revenue.

Mr. Degen's revised methodology differs from the previous methodology in four ways: (1) hours data from MODS are used to partition clerk and mailhandlers' compensation costs into "cost pools" based on certain mail processing activities and machinery types; (2) the distribution of mixed mail costs is stratified by these cost pools rather than by CAG and Basic Function; (3) the mixed mail distribution incorporates IOCS data on container contents; and (4) variability estimates, developed by Dr. Bradley, are then applied to each of the cost pools.

Table 1 compares the Postal Service's current approach in this case

Table 1 compares the Postal Service's current approach in this case with the previous methodology for the key elements involved:

1 Table 1

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| 1 | issue | K94-1 (LIUCATT) | R97-1 (MODS/IOCS) |
|---|---|--------------------------------|---|
| | Division of Cost Segment 3 Labor Costs Among Mail Processing, Window Service, and Administrative Costs | IOCS Based | MODS Based |
| | Cost Pools for Distributing Mixed Mail Tallies | CAG and Basic Function Only | MODS operation, BMC operation type, or Basic Function |
| | Uncounted Items Distribution Key | All Direct Mail and | Mail subclasses |

Comparison of Key Elements: LIOCATT versus Postal Service Proposal

DOL 1 /LIOCATT

observed for the same Counted Mixed Mail type of item within the within Cost Pool same Cost Pool Uncounted Container: Items Mail subclasses All Direct Mail and Distribution Key observed for the same Counted Mixed Mail type of item within the within Cost Pool same Cost Pool Uncounted Container: Loose Mail Mail subclasses All Direct Mail and Distribution Key observed for the same Counted Mixed Mail mail shape within the within Cost Pool same Cost Pool Not Recorded and Empty Container Mail subclasses All Direct Mail and Distribution Kev observed for the same Counted Mixed Mail container type within the within Cost Pool same Cost Pool Overhead Distribution Key Mail subclass in the cost **Final Cost** pool where overhead is Distribution incurred

The Postal Service's new approach is a significant improvement over previous practice. The primary point of difference between the new and the old techniques is to refine the mixed mail distribution methodology. As the table above notes, the previous method (LIOCATT) for distributing mixed mail costs grouped costs into "pools" based on (1) CAG, which relates to the amount of revenue generated by a postal facility, and (2) the Basic Function involved, which relates to the type of processing operation -- Incoming, Outgoing, Transit, and Other. The

new method also uses cost "pools," but these cost pools represent a much finer level of distribution than LIOCATT. The new pools relate to operational characteristics and machine type, which affect the costs incurred in processing mail, instead of CAG and Basic Function, which do not drive mail processing labor costs.³

The new method treats mixed mail observed in OCR operations, for example, as likely to be similar to direct mail at OCR operations. The old method was much less refined; it assumed that mixed mail observed in OCR operations was similar to all direct mail at postal facilities of a similar size and Basic Function. The old method ignored the fact that mixed mail at OCR operations is more likely to resemble direct mail at OCR operations than direct mail at OCR and non-OCR operations. In fact, the old method completely ignored available operational data which recognize the different character of various mail processing operations.

In adopting this refinement, the Postal Service has addressed long-standing concerns that intervenors and the Commission have expressed about the costs associated with "not handling mail" IOCS tallies. The new method assures that the costs of "not handling mail" are allocated to the subclasses of mail that are found on the same machine type or in the same processing operation when employees are handling mail. If, for example, postal employees in the manual Priority Mail processing operation are more frequently observed working but not handling mail, the costs of the time they spend while not actually handling mail will

^{3.} For non-MODS offices, the new approach continues to use Basic Function to define the cost pools.

be allocated only to the subclasses of mail with which those employees work when they are handling mail.

Postal Service reports as far back as 1992 have recommended essentially this approach. For example, a report prepared for the Postal Service by Foster Associates states:

"the present undifferentiated allocation of equipment handling costs as 'overhead' needs review because, with automation (and, for that matter, mechanization) as distinct from manual processing, some mail classes are apparently more dependent on containerization and related handling equipment than others."

This observation clearly indicates that distributing "not handling mail" costs (in this case, the costs of moving empty equipment) to subclasses of mail on the basis of machine-specific and operation-specific cost pools (as proposed by the Postal Service in this case) results in a more accurate measurement of the relationship between "not handling mail" costs and the subclasses of mail which give rise to those costs.

This logic is not limited to the cost of moving empty equipment. The same report made a similar observation for break time, another significant component of "not handling mail" costs; because "continuing negotiated increases of break time can be expected as automation is extended to previously non-

Overhead and Subclass Cost Study, prepared for the United States Postal Service under Contract No. 104230-90-B-0505 by Foster Associates Inc., November 1992 ("Foster Associates Report"), page 5.

automated situations," the cost of breaks should be distributed within operation and machine-specific cost pools, as proposed by the Postal Service.⁵

An additional improvement in the new cost methodology is that mixed mail distributions now reflect actual data on the contents of items and containers. Previous Postal Service practice allocated the costs of containers with mixed shapes of mail in proportion to the set of all direct mail tallies. This ignores the fact that different types of containers are used for different types (subclasses) of mail. On the other hand, Mr. Degen "exploits the association of item types within certain shapes and/or subclasses of mail." He does so by "using the corresponding piece- or item-handling distribution" by cost pool to allocate the costs of containers for which the contents were identified as (a) items or (b) loose mail shapes. This technique recognizes the relationship between item types and certain classes or shapes of mail by distributing the costs of uncounted items in proportion to the direct mail in those item types. For those containers for which the contents are not identified, Mr. Degen similarly makes use of the association of different container types with different classes or subclasses of mail and allocates non-identified

^{5.} Foster Associates Report, page 5.

^{6.} USPS-T-12, page 10.

^{7.} USPS-T-12, pages 9-10.

^{8.} For example, the cost of uncounted Blue & Orange sacks (used for Express Mail) are distributed in proportion to the direct mail in Blue & Orange sacks. LIOCATT would distribute those costs in proportion to <u>all</u> direct mail, ignoring the fact that Blue & Orange sacks are designated for Express Mail use. See Tr. 12/6580.

container costs in proportion to direct plus identified container contents by cost pool.

In summary, the Postal Service's new methodology (using cost pools based on machine and operation type as well as counted mixed mail) is superior to the old LIOCATT process. The new system takes advantage of "more and better information for the mixed-mail distribution." It should be adopted by the Commission.

B. The Criticisms of MODS Piece Handling
Data Do Not Apply to Mr. Degen's Use of
MODS Workhours Data.

Postal Inspection Service audits have directed significant criticisms at the MODS piece handlings data relied upon by Dr. Bradley.¹⁰ Dr. Neels discusses how crucial this piece handling data is to Dr. Bradley's analysis and how its lack of reliability calls into serious question Dr. Bradley's conclusions regarding the degree to which mail processing labor is other than 100 percent variable with volume.

It is important to understand that while Dr. Bradley's analysis is undermined by these criticisms, Mr. Degen's analysis is not affected by them. Mr. Degen does not rely upon the MODS <u>piece handling</u> data in his analysis; he relies only upon the employee <u>workhours</u> data from MODS in order to partition mail processing labor costs into cost pools, as described above. The MODS workhours

^{9.} Tr. 12/6421.

^{10.} National Coordination Audit: Mail Volume Measurement and Reporting Systems, United States Postal Inspection Service, December 1996, LR-H-220

data are directly linked to the Postal Service's payroll system, creating additional accounting and managerial controls, and have been measured on the same basis for at least nine years.¹¹

In short, criticisms of the ability of MODS to measure piece handlings have no bearing on Mr. Degen's analysis since he does not use that data.¹²

C. Mr. Degen's Distribution Method Should Be Used With Minor Modifications.

The improvements the Postal Service has implemented in distributing the costs in Cost Segment 3 should be adopted whether or not the Commission chooses to continue the long-standing practice of attributing 100 percent of mail processing labor costs. Two improvements made by Mr. Degen -- addressing the increase in overhead/not handling mail tallies and refining the methods used to distribute mixed mail costs -- have no necessary relationship to the degree of variability of mail processing labor costs. The methodology outlined by Mr. Degen can be easily adapted to incorporate full attribution of mail processing labor costs.

Decoupling Mr. Degen's distribution key analysis from the Postal

Service's proposal to abandon the historical attribution level of mail processing

labor costs does, however, require some small modifications. The Commission has

^{11.} Tr. 11/5878.

^{12.} Some questions have been raised about the degree to which Postal employees actually clock into the MODS operation in which they are working. Postal supervisors have a strong incentive for ensuring the accuracy of the workhours data, since different supervisors are responsible for different operations. Mr. Degen has adequately responded to these questions. See, e.g., Tr. 12/6554-56.

found, in very limited instances, that some mail processing labor costs are fixed 1 and not attributable. 13 In addition, the "migration" of some costs previously 2 classified as administrative (and assigned to Cost Segment 3.3) but now included 3 in Cost Segment 3.1 must be reversed to ensure treatment consistent with the 4 Commission's established practice. The essential improvements introduced by the 5 Postal Service -- stratifying the mixed mail distribution process on the basis of 6 operational characteristics and more fully utilizing actual data on counted mixed 7 mail -- are maintained in this approach. Table 2 compares the Postal Service's 8 proposal with Dr. Neels' recommended treatment of Cost Segment 3, which returns 9 attribution to 100 percent. 10

^{13.} One example is "working, but not handling mail" while working on the Platform (Activity Code 6210).

1 Table 2

BY 1996 Volume Variable Cost Segment 3.1 Costs by Subclass

| Class and Subclass of Mail | Postal Service | |
|------------------------------------|-----------------|------------------|
| or Special Service | Proposal | 100% Attribution |
| Letters and sealed parcels | 4,774,417 | 5,692,578 |
| Presort letters and sealed parcels | 1,080,864 | 1,266,581 |
| Single Piece Cards | 140,336 | 169,913 |
| Presort private post cards | 37,457 | 44,141 |
| Total First Class Mail | 6,033,074 | 7,173,213 |
| Priority Mail | 477,606 | 691,160 |
| Express Mail | 83,202 | 134,947 |
| Mailgrams | 79 | 96 |
| Within county | 15,210 | 18,324 |
| Regular rate publications | 467,201 | 579,246 |
| Nonprofit publications | 81,970 | 101,269 |
| Classroom publications | 5,720 | 7,510 |
| Total Periodicals Mail | 570,101 | 706,348 |
| Single piece rate | 75,564 | 94,605 |
| Bulk - Regular Carrier Presort | 256,941 | 321,133 |
| Bulk - Regular Other | 1,486,117 | 1,816,337 |
| Total Standard (A) Regular | 1,743,058 | 2,137,471 |
| Bulk - Nonprofit Carrier Presort | 27,934 | 34,457 |
| Bulk - Nonprofit Other | 353,421 | 419,303 |
| Total Bulk Nonprofit | 381,355 | 453,760 |
| Total Standard (A) Mail | 2,199,977 | 2,685,835 |
| Parcels (zone rate) | 153,080 | 222,030 |
| Bound printed matter | 71,247 | 98,253 |
| Special rate | 65,485 | 92,035 |
| Library rate | 15, 64 7 | 22,020 |
| Total Standard (B) Mail | 305,459 | 434,339 |
| Penalty - U. S. Postal Service | 92,173 | 133,141 |
| Free Mail for Blind/Handicapped | 10,378 | 14,066 |
| International Mail | 214,584 | 277,141 |
| Total All Mail | 9,986,633 | 12,250,286 |
| Total Special Services | 116,331 | 189,666 |
| Total Volume Variable | 10,102,964 | 12,439,952 |
| Other | 3,144,448 | |
| Total Costs | 13,247,412 | 12,826,184 |

Sources: Postal Service Proposal — USPS-T-5, WP A-2, pages 3-4; 100% Attribution — UPS-Sellick-WP-I-A2, Mail Processing Adjustments Sheet.

| BASE | YEA | R AN | ID TI | EST | YEA | R |
|------|------|------|-------|------|-----|---|
| CO | ST C | ALC | ULA | TION | NS | |

16

| 3 | I have calculated Base Year 1996 (BY1996) and Test Year 1998 After |
|----|---|
| 4 | Rates (TYAR) costs with mail processing labor costs at 100 percent attribution. 14 |
| 5 | To estimate the effect that changes in the level of attribution and in the distribution |
| 6 | of BY1996 mail processing labor costs in Cost Segment 3 have on TYAR costs, I |
| 7 | developed a simplified roll-forward model. Under this model, BY1996 to TYAR |
| 8 | costs change in the same proportion as in the Postal Service's proposal. In |
| 9 | particular, for each BY1996 cost component which changes as a result of |
| 10 | modifications I make to Cost Segment 3, the following calculation is made: |
| | |
| 11 | The TYAR/BY1996 ratio resulting from the Postal Service's proposal |
| 12 | is calculated for each subclass; and |
| 13 | My revised BY1996 cost by subclass is then multiplied by the Postal |
| 14 | Service TYAR/BY1996 ratio to calculate the new TYAR costs. |
| | |
| 15 | A comparison of the Postal Service's proposal with my results is |

presented in Tables 3 (Base Year) and 4 (Test Year).

In so doing, I have used the Postal Service's treatment of Alaska Air costs, 14. that is, Alaska Air is essentially 100% attributable to Parcel Post. The result of using the Commission's Docket No. R94-1 treatment of TYAR Alaska Air costs is presented by the Postal Service in LR-H-215 (Rule 54(a)(1) Alternate Commission Cost Presentation) (Rollforward) (Revised).

1 Table 3

BY 1996 Volume Variable Costs by Subclass

| Class and Subclass of Mail | Postal Service | Recommended |
|------------------------------------|----------------|-------------|
| or Special Service | Case | Approach |
| Letters and sealed parcels | \$12,046,631 | 13,400,624 |
| Presort letters and sealed parcels | 3,804,528 | 4,087,648 |
| Single Piece Cards | 429,135 | 472,880 |
| Presort private post cards | 125,994 | 136,169 |
| Total First Class Mail | 16,406,288 | 18,097,321 |
| | | |
| Priority Mail | 1,584,229 | 1,867,621 |
| Express Mail | 342,623 | 410,971 |
| Mailgrams | 432 | 461 |
| Within county | 75,056 | 79,844 |
| Regular rate publications | 1,448,904 | 1,607,084 |
| Nonprofit publications | 317,766 | 345,527 |
| Classroom publications | 14,874 | 17,338 |
| Total Periodicals Mail | 1,856,600 | 2,049,792 |
| | | |
| Single piece rate | 188,355 | 215,018 |
| Bulk - Regular Carrier Presort | 1,821,927 | 1,925,248 |
| Bulk - Regular Other | 4,164,366 | 4,640,443 |
| Total Standard (A) Bulk Regular | 5,986,293 | 6,565,691 |
| Bulk - Nonprofit Carrier Presort | 136,575 | 146,685 |
| Bulk - Nonprofit Other | 969,720 | 1,066,513 |
| Total Bulk Nonprofit | 1,106,295 | 1,213,199 |
| Total Standard (A) Mail | 7,280,943 | 7,993,908 |
| | • | |
| Parcels (zone rate) | 694,997 | 789,067 |
| Bound printed matter | 285,041 | 322,853 |
| Special rate | 226,526 | 263,321 |
| Library rate | 47,835 | 56,599 |
| Total Standard (B) Mail | 1,254,399 | 1,431,840 |
| | | |
| Penalty - U. S. Postal Service | 196,097 | 250,816 |
| Free Mail for Blind/Handicapped | 26,406 | 31,595 |
| International Mail | 1,158,518 | |
| Total All Mail | 30,106,535 | 33,379,080 |
| Total Special Services | 1,236,416 | |
| Total Volume Variable | 31,342,951 | |
| Other | 23,633,646 | |
| Total Costs | 54,976,597 | 54,976,599 |

Sources: Postal Service Case -- Exhibit USPS-5A, pages 7-8; Recommended Approach -- UPS-Sellick-WP-I-Cl, Base Year Costs Sheet.

1 Table 4

Test Year 1998 Volume Variable Costs by Subclass

| Class and Subclass of Mail or | Postal Service | Recommended |
|------------------------------------|----------------|-------------|
| Special Service | Case | Approach |
| Letters and sealed parcels | \$12,466,968 | 13,821,126 |
| Presort letters and sealed parcels | 4,002,534 | 4,307,303 |
| Single Piece Cards | 432,141 | 474,538 |
| Presort private post cards | 158,372 | 171,401 |
| Total First Class Mail | 17,060,015 | 18,774,368 |
| Priority Mail | 2,138,518 | 2,456,169 |
| Express Mail | 410,906 | 489,151 |
| Mailgrams | 502 | 532 |
| Within county | 80,424 | 85,339 |
| Regular rate publications | 1,561,106 | 1,724,399 |
| Nonprofit publications | 327,861 | 355,223 |
| Classroom publications | 12,619 | 14,634 |
| Total Periodicals Mail | 1,982,010 | 2,179,595 |
| Single piece rate | 221,691 | 251,857 |
| Bulk - Regular Carrier Presort | 1,894,839 | 2,000,034 |
| Bulk - Regular Other | 5,360,184 | 5,954,194 |
| Total Standard (A) Bulk Regular | 7,255,023 | 7,954,228 |
| Bulk - Nonprofit Carrier Presort | 128,014 | 137,208 |
| Bulk - Nonprofit Other | 1,120,767 | 1,228,893 |
| Total Bulk Nonprofit | 1,248,781 | 1,366,101 |
| Total Standard (A) Mail | 8,725,495 | 9,572,186 |
| Parcels (zone rate) | 731,136 | 828,452 |
| Bound printed matter | 328,929 | 370,998 |
| Special rate | 254,900 | 294,772 |
| Library rate | 48,569 | 57,136 |
| Total Standard (B) Mail | 1,363,534 | 1,551,359 |
| Penalty - U. S. Postal Service | 172,926 | 219,791 |
| Free Mail for Blind/Handicapped | 31,429 | 37,377 |
| International Mail | 1,193,999 | 1,278,539 |
| Total All Mail | 33,079,334 | 36,559,067 |
| Total Special Services | 1,364,626 | 1,457,421 |
| Total Volume Variable | 34,443,960 | 38,016,489 |
| Other | 26,246,161 | 22,677,365 |
| Total Costs | 60,690,121 | 60,693,854 |

Sources: Postal Service Case -- USPS-T-15, WP-G, Table D, pages 7-8, adjusted for misallocation of Phase I PMPC contract, Tr. 13/7293-96; Recommended Approach -- UPS-Sellick-WP-1-I-C1, TYAR Summary Sheet.

| These revised TYAR costs are used by UPS witness J. Stephen |
|--|
| Henderson (UPS-T-3) to develop his pricing proposals for certain subclasses of |
| mail. |

PRIORITY MAIL PROCESSING COST DIFFERENCES BY SHAPE

The Postal Service's own data show that Priority Mail parcels are, on average, more expensive to process than are Priority Mail flats.

The SAS program MODSHAPE in LR-H-146 calculates "costs by shape for selected BASE YEAR rate categories" using the new MODS cost pools for mail processing costs. ¹⁵ While the output provided by the Postal Service does not include costs by shape for Priority Mail, the MODSHAPE program is easily modified to include Priority Mail costs by shape in its output. ¹⁶ Essentially, the Postal Service has made this calculation but has not presented the results. My modification uses the Postal Service's data and analytic techniques; I simply extract from the Postal Service's data the results for Priority Mail in addition to the results the Postal Service calculates for other subclasses of mail.

The following table shows the resulting mail processing costs by Shape for Priority Mail (TY 1998):

^{15.} LR-H-146, Part III, pages III-2 through III-15.

^{16.} See UPS-Sellick-WP-1-III-C for the details of the modifications to MODSHAPE needed to make this calculation.

1 Table 5

Mail Processing Costs by Shape for Priority Mail (TY 1998) Mail Processing Labor Costs 100% Attributable

| Mail Shape | BY 1996 Mail Processing Cost | BY 1996 Volume | Cost per Piece |
|--------------------------------|---------------------------------|----------------|----------------|
| Flats | \$214,628 | 344,192 | \$0.624 |
| IPPs & Parcels | \$442,427 | 589,192 | \$0.751 |
| Difference | | | 0.127 |
| times BY Piggyback Factor | | | 1.45 |
| times TY/BY Wage Adjustment | | | 1.053 |
| Adjusted TY Difference |] | | \$0.195 |

Source: UPS-Sellick-WP-1-III-A, page 2.

This mail processing cost difference between Priority Mail flats and Priority Mail parcels is used by Mr. Luciani in proposing a Priority Mail parcel surcharge.

RECALCULATION OF DBMC NON-TRANSPORTATION COSTS AVOIDED IN OUTGOING OPERATIONS

In his Exhibit C, Postal Service witness Crum (USPS-T-28) attempts to estimate the test year outgoing mail processing unit costs avoided by DBMC Parcel Post. He calculates avoided costs of 37.7 cents per piece.

In his calculation, Mr. Crum uses a methodology different from that used by the Commission and the Postal Service in previous proceedings. In particular, the Commission's established methodology excludes the costs for Mail

Preparation (Operation Code 01) and Platform Acceptance (Operation Code 07) in calculating the costs avoided by DBMC Parcel Post. Mr. Crum, on the other hand, treats these costs as part of the costs avoided by DBMC Parcel Post. Also, a premium pay adjustment has traditionally been made by the Commission, but is not made by Mr. Crum. In his testimony, Mr. Luciani recommends that the Commission's methodology should be adopted in this case.

In response to an interrogatory asking why he did not adjust his avoided cost calculation to exclude mail preparation and platform acceptance costs, Mr. Crum indicated that "it would not have been possible to make the adjustments as such." However, the SAS data sets in LR-H-146 contain the data needed to make these adjustments. The results are presented in Table 6. This table also shows the amount of the premium pay adjustment traditionally made by the Commission.

^{17.} Tr. 5/2285.

Table 6
Parcel Post Costs Excluded from
DBMC Avoided Cost Calculation

| Summary by Office Type | Postal Service Attribution of Cost Segment 3 | 100 Percent Attribution of Cost Segment 3 |
|---|--|---|
| All Offices Operation Codes 01 and 07 | \$4,250 | \$5,867 |
| BMC Offices Excluding Operation Codes 01 and 07 | \$31,686 | \$51,187 |
| Premium Pay Adjustment | \$885 | \$1,295 |

10 Source: UPS-Sellick-WP-1-IV-A, page 1.

Mr. Luciani uses these calculations to arrive at a revised DBMC discount.

SUMMARY OF CONCLUSIONS

In conclusion, I find that:

- Mr. Degen's MODS-based approach to distributing attributable mail processing labor costs to subclasses is an improvement over past practice and should be adopted by the Commission. Mr. Degen's approach more closely aligns the distribution of mixed mail and overhead costs to mail processing operational characteristics and more fully utilizes Postal Service data on counted mixed mail. The result is an improved distribution of the costs in Cost Segment 3.
- MODS-based costing can be implemented while returning to the historical practice of attributing 100 percent of mail processing labor costs. Mr. Degen's MODS-based approach should be adopted by the

Commission. The Base Year and Test Year results of such an analysis are provided in my testimony.

- Extraction of existing data based on the Postal Service's own analytic
 techniques demonstrates that Priority Mail parcels are, on average,
 more expensive to process than are Priority Mail flats. This data is
 presented in my testimony and is used by Mr. Luciani to develop a
 surcharge for Priority Mail parcels.
- The data are available to revise the Postal Service's computation of
 the non-transportation costs avoided by DMBC in outgoing operations
 in accordance with previous Commission and Postal Service practice.
 These data are presented in my testimony and are used by Mr.
 Luciani to calculate a revised DBMC discount.